

## **The Flexitallic Group Quality Policy**

**Our Mission: Making the World Safer and Cleaner through Engineered Sealing Solutions**

Quality is a core value to accomplishing our Mission. We strive to manufacture products of the highest quality. We are committed to being our customers' Preferred Provider.

We meet or exceed our customers' expectations through our commitment to following principles:

- C - Continuous Improvement
- A - Alignment of Goals
- R - Responsibility and Respect
- E - Continuous Education

Our adherence to these principles allows Flexitallic to produce Best in Class products in a safe work environment while:

- Identifying and satisfying customer requirements with our products and services.
- Constantly developing our employees to ensure competency that meets or exceeds this policy.
- Providing a safe working environment and consulting with our employees on health and safety matters.
- Complying with applicable statutory legislation and other recognized industry standards
- Continually improving the effectiveness and efficiency of our businesses and associated management systems.
- Preventing environmental impacts such as pollution, while encouraging reuse and recycling.
- Working with suppliers, customers and the local community in mutually beneficial ways.
- Using the above principles as a framework to establish and review objectives and targets.
- Making certain this policy is understood within our Company, revised as needed to enhance our products, and available publicly.